



# PATIENT DIRECT TRANSFER

**\*PLEASE CALL US BEFORE SENDING CLIENT OR FAXING FORM\***

DATE	TIME	EXPECTED PATIENT ARRIVAL TIME
Referring Hospital & Veterinarian		
Can we contact you after hours if we need more info or if patient worsens? <input type="checkbox"/> YES <input type="checkbox"/> NO		Until what time of day may we contact you? If we can contact you after hours, what is the best number?

**CLIENT**

Client Last Name		First Name	
Street Address		City	Postal Code
Home Phone	Cellular	Email	

**PATIENT**

Name	Breed	Age	Sex	Species
PROBLEM LIST / DIAGNOSIS				
RELEVANT HISTORY				
WHAT HAVE YOU TOLD THE OWNERS REGARDING PROGNOSIS / OPTIONS, ETC.				

DIAGNOSTICS PERFORMED (Radiographs, Ultrasound, Lab Tests, etc.) Labwork: If <b>in-house</b> , please send all results <input type="checkbox"/> If <b>TNVD / IDEXX</b> , have results cc'd to AECFV <input type="checkbox"/> If completed, send results, if pending please have results cc'd	Medications given prior to transfer:
X-rays: Emailed <input type="checkbox"/> Coming with owner <input type="checkbox"/> Not performed <input type="checkbox"/> Dicom <input type="checkbox"/> aecflab@telus.net	

<b>HAVE YOU DISCUSSED COSTS &amp; EXPECTATIONS WITH CLIENT?</b>	
IF YES, WHAT ESTIMATE WAS GIVEN?	EXPECTATIONS?

**\*Please call (604-514-1711) prior to faxing. (604-514-1712)\***

## CLIENT HANDOUT DIRECT TRANSFER DIRECTIONS AND EXPECTATIONS

You are being transferred to the Animal Emergency Clinic of the Fraser Valley. We are B.C.'s largest 24/7 emergency facility (est. 1996) and we are centrally located in Langley.

**DIRECTIONS:** The Animal Emergency Clinic of the Fraser Valley is located in the Willowbrook area of The Township of Langley. Our address is 306-6325 204<sup>th</sup> Street, Langley, V2Y 3B3. We are located across from Costco and behind Spa Utopia on 204<sup>th</sup> Street off 64<sup>th</sup> Avenue.

If you have a smart phone, scan this QR code for easy directions:



**FEES:** If your pet was examined by your family veterinarian within the last 72 hours for the presenting problem, you will not be charged our emergency fee. You will only be charged a consultation/exam fee.

Once an exam has been completed and you have had a consultation with our emergency doctor, our medical team will decide on the best course of action. At that time we will present you with a treatment plan indicating approximate costs. We generally provide treatment plans based on a maximum of 24 hours at a time as your pet's condition and the treatment direction can change significantly.

We will require your authorization (written or verbal) on all treatment plans prior to proceeding with any treatment.

A 50% deposit will be required once you have approved the treatment plan and your pet is admitted to the hospital.

We accept cash, Visa, M/C, American Express, Interac; sorry we do not accept cheques.

Financing payment plans are available. This is available through a third party provider (Pet Card, iFinance Canada). Please note that financing applications can only be submitted during limited business hours and therefore not available 24 hours/day.

All patients are triaged and seen based on the severity of their condition as with human emergency rooms, wait times can vary and must be anticipated.