



604.514.1711 • www.animalemerg.com

PATIENT DIRECT TRANSFER

PLEASE CALL US BEFORE SENDING CLIENT OR FAXING FORM

DATE	TIME	EXPECTED PATIENT ARRIVAL TIME
Referring Hospital & Veterinarian		
Can we contact you after hours if we need more info or if patient worsens? <input type="checkbox"/> YES <input type="checkbox"/> NO		Until what time of day may we contact you? If we can contact you after hours, what is the best number?

CLIENT

Client Last Name		First Name	
Street Address		City	Postal Code
Home Phone	Cellular	Email	

PATIENT

Name	Breed	Age	Sex	Species
PROBLEM LIST / DIAGNOSIS				
RELEVANT HISTORY				
WHAT HAVE YOU TOLD THE OWNERS REGARDING PROGNOSIS / OPTIONS, ETC.				

DIAGNOSTICS PERFORMED (Radiographs, Ultrasound, Lab Tests, etc.) Labwork: If in-house , please send all results <input type="checkbox"/> If TNVD / IDEXX , have results cc'd to AECFV <input type="checkbox"/> If completed, send results, if pending please have results cc'd	Medications given prior to transfer:
X-rays: Emailed <input type="checkbox"/> Coming with owner <input type="checkbox"/> Not performed <input type="checkbox"/> Dicom <input type="checkbox"/> aecflab@telus.net	

HAVE YOU DISCUSSED COSTS & EXPECTATIONS WITH CLIENT?	
IF YES, WHAT ESTIMATE WAS GIVEN?	EXPECTATIONS?

Please call (604-514-1711) prior to faxing. (604-514-1712)



CLIENT HANDOUT **DIRECT TRANSFER** **DIRECTIONS AND EXPECTATIONS**

You are being transferred to the Animal Emergency Clinic of the Fraser Valley. We are B.C.'s largest 24/7 emergency facility (est. 1996) and we are centrally located in Langley.

DIRECTIONS: The Animal Emergency Clinic of the Fraser Valley is located in the Willowbrook area of The Township of Langley. Our address is 302-6325 204th Street, Langley, V2Y 3B3. We are located across from Costco and behind Spa Utopia on 204th Street off 64th Avenue.

If you have a smart phone,
scan this QR code for easy directions:



FEES: If your pet was examined by your family veterinarian within the last 72 hours for the presenting problem, you will not be charged our emergency fee. You will only be charged a consultation/exam fee.

Once an exam has been completed and you have had a consultation with our emergency doctor, our medical team will decide on the best course of action. At that time we will present you with a treatment plan indicating approximate costs. We generally provide treatment plans based on a maximum of 24 hours at a time as your pet's condition and the treatment direction can change significantly.

We will require your authorization (written or verbal) on all treatment plans prior to proceeding with any treatment.

A 50% deposit will be required once you have approved the treatment plan and your pet is admitted to the hospital.

We accept cash, Visa, M/C, American Express, Interac; sorry we do not accept cheques.

Financing payment plans are available. This is available through a third party provider (Pet Card, iFinance Canada). Please note that financing applications can only be submitted during limited business hours and therefore not available 24 hours/day.

All patients are triaged and seen based on the severity of their condition as with human emergency rooms, wait times can vary and must be anticipated.