



604.514.1711 • www.animalemerg.com

PATIENT DIRECT TRANSFER

PLEASE CALL US BEFORE SENDING CLIENT OR FAXING FORM

DATE	TIME	EXPECTED PATIENT ARRIVAL TIME
Referring Hospital & Veterinarian		
Can we contact you after hours if we need more info or if patient worsens?		<input type="checkbox"/> YES <input type="checkbox"/> NO
Until what time of day may we contact you? If we can contact you after hours, what is the best number?		

CLIENT

Client Last Name		First Name	
Street Address		City	Postal Code
Home Phone	Cellular	Email	

PATIENT

Name	Breed	Age	Sex	Species
PROBLEM LIST / DIAGNOSIS				
RELEVANT HISTORY				
WHAT HAVE YOU TOLD THE OWNERS REGARDING PROGNOSIS / OPTIONS, ETC.				

DIAGNOSTICS PERFORMED (Radiographs, Ultrasound, Lab Tests, etc.) Labwork: If in-house , please send all results <input type="checkbox"/> If TNVD / IDEXX , have results cc'd to AECFV <input type="checkbox"/> If completed, send results, if pending please have results cc'd	Medications given prior to transfer:
X-rays: Emailed <input type="checkbox"/> Coming with owner <input type="checkbox"/> Not performed <input type="checkbox"/> Dicom <input type="checkbox"/> aecfvlab@telus.net	

HAVE YOU DISCUSSED COSTS & EXPECTATIONS WITH CLIENT?	
IF YES, WHAT ESTIMATE WAS GIVEN?	EXPECTATIONS?

Please call (604-514-1711) prior to faxing. (604-514-1712)



CLIENT HANDOUT DIRECT TRANSFER DIRECTIONS AND EXPECTATIONS

You are being transferred to the Animal Emergency Clinic of the Fraser Valley (est. 1996). We are one of the largest and busiest emergency and critical care hospital hospitals in Western Canada. We are an AAHA accredited and Level II VECES certified facility. We have earned your veterinarian's trust because we have the trained medical staff and specialized equipment necessary to provide high quality emergent and critical patient care 24 hours a day, 7 days a week, 365 days a year.

DIRECTIONS:

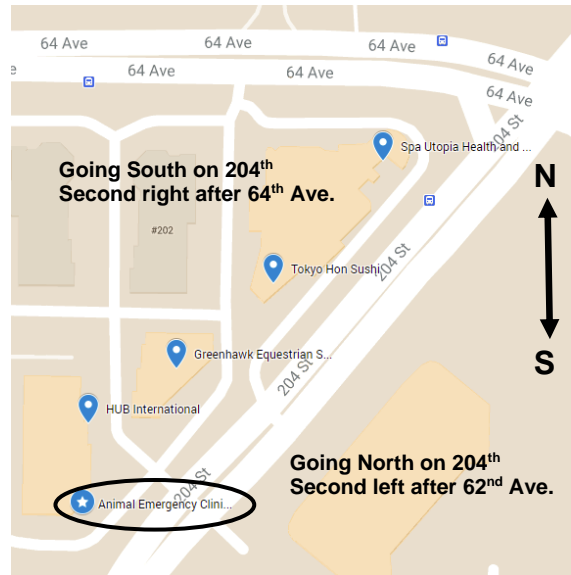
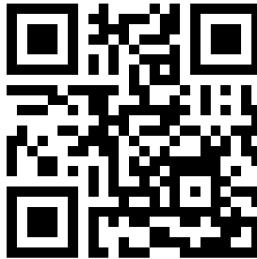
Unit # 302
6325 204th Street,
Langley



Look for our sign near Greenhawk
"ANIMAL 24/7 EMERGENCY"

We are on 204th St. off 64th Ave.

Use your smart phone to scan
this QR code for easy directions:



FEES: If your family veterinarian has already examined your pet today for the presenting problem you will not be charged our usual emergency fee. A consultation fee will still apply.

After our emergency doctor examines your pet, they will decide a medically appropriate course of action and provide you with a treatment plan that outlines the recommended tests and treatments, and the estimated costs. Because your pet's condition and the treatment direction can change significantly, treatment plans usually cover up to a maximum of 24 hours of hospitalization. If further treatment is recommended we will offer an additional treatment plan after 24 hours.

We want you to understand all your options and make a decision that is best for your family. Before we proceed with any treatment we require your written or verbal authorization of the treatment plan and a 50% deposit on the estimated costs. We accept cash, Visa, Mastercard, American Express, and Interac. We do not accept cheques. Financing payment plans may be available through a third party provider (Petcard; Scratchpay).

EXPECTATIONS: We operate on a **triage basis** just like a human emergency hospital. Patients are seen in order of the severity and urgency of their condition. Please anticipate long or unpredictable wait times.